



Who is the TriCounty Health Council (TCHC)?

TriCounty Health Council (TCHC) brings together four organizations focused on physical and behavioral health and wellness in the Pottstown community and surrounding area.

**POTTSTOWN AREA HEALTH & WELLNESS
FOUNDATION (PAHWF)**

POTTSTOWN HOSPITAL – TOWER HEALTH

**CREATIVE HEALTH SERVICES, INC.
(CREATIVE HEALTH)**

**COMMUNITY HEALTH AND DENTAL CARE
(CHDC)**



484 Providers on Medical Staff

232 Licensed Beds

44 Medical Specialties



10,093 Admissions

40,641 ER Visits

The Joint Commission Gold Seal of Approval, Primary Stroke Center Designation, and The Joint Commission Gold Seal of Approval for Hip and Knee Replacement.



Accreditation with Commendation by The American College of Surgeons, Commission on Cancer, American College of Radiation Oncology, American College of Radiology (ACR) for Imaging Services.

American College of Cardiology Accreditation Services-Chest Pain; Get with the Guidelines-Stroke Gold Plus Quality Achievement Award, American Heart Association/ American Stroke Association.



Pottstown Hospital partners with Creative Health to provide the Warm Handoff program to improve behavioral healthcare access. The Hospital also partners with Community Health & Dental Care to improve access to health and dental services.



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Disease-specific health education, prevention and screenings.

Services Offered

- Ambulance (Transportation Services)
- Comprehensive Cancer Center
- Cardiac Health Center
- Respiratory
- Center for Orthopedics and Spine
- Emergency Department: Teleburn, Teleneurology, Fast Track
- Primary Care Practices
- GI/Endoscopy Center
- Imaging/Radiology
- Intensive Care Unit
- Inpatient Psychiatric Unit & Geriatric Psychiatric Unit
- Laboratory/Pathology
- Neurosciences
- Nuclear Medicine
- Occupational Medicine/Travel Health Services
- Rehabilitation Services (PT, OT, Speech Therapy, Hand Therapy)
- Surgery (Inpatient/Outpatient)
- Wound Care



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TOWERHEALTH.ORG



POTTSTOWN AREA
HEALTH & WELLNESS
FOUNDATION

Over 1,000 Projects Funded
\$40 Million in Total Grants Awarded

Who We Serve

The Foundation has awarded grants to over 150 organizations within a 10-mile radius of Pottstown and serves a population of over 240,000 across Montgomery, Chester, and Berks counties.



Priority Areas:

Health Care Access
Strengthening Nonprofits
Building Networks
Advancing Education
Improving Parks

Grantee Highlights

Mission Kids has served more than **4,000** children impacted by abuse and their families.

1,300 hours of Greater Pottstown Tennis and Learning programs provided to 600 students.

Tri-County Active Adult Center provided **100K** free, nutritious lunches over the past 15 years.

32,000 patients served by Community Health & Dental Care's team of 133 staff and practitioners.

Making a Direct Impact

PAHWF organizes programs to inspire, educate, and motivate community members and leaders, including the annual Healthy Bodies Healthy Minds Institute, and the School Wellness Checklist Challenge.



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610-323-2006



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Currently Serving **32,000** Registered Patients



Open-access schedule for primary medical care: appointments the day of or the day after.

Discounted costs for eligible patients 

Same-day emergency dental care schedule 

Dispensary on site to provide discounts on medications for eligible patients 

Services Offered

- Primary medical care for patients of all ages
- Dental
- Vision
- Physical Therapy
- OBGYN
- Podiatry
- Substance Abuse Disorder: Medication Assisted Treatment
- Integrated Behavioral Health
- Case and Care Management
- Free Transportation
- Medication Dispensary
- Center of Excellence case management services
- Translation
- Referral assistance
- Nurse Educators
- Telepsych services

Quality Healthcare for All

CHDC's goal is to provide quality healthcare to patients with or without insurance. Uninsured and under-insured patients represent an often overlooked population that deserves improved access to quality healthcare services. Case management support helps patients to get connected to benefits including Medicaid, SNAP, and WIC.

Community Partnerships

- Pottstown Hospital Tower Health
- Alvernia College
- Chester County Food Bank
- Habit Opco
- Montgomery County Food Banks
- Suburban Hospital
- Montgomery Count Healthy Homes
- Carson Valley Children's Aid
- Penn State Nutritional Links
- Healthspark Foundation
- Chester County Health Department
- Montgomery County Health Department
- ACLAMO
- Laurel House
- Progressions
- Tri-County Chamber
- University School of Nursing
- Pottstown School District
- West Chester University
- GHR Insurance
- Maternal and Family Health Services, Inc.
- Berks Community Health Center
- Delaware Valley Community Health
- Health Federation of Philadelphia
- Pottstown Area Health & Wellness Foundation
- PA Association of Community Health Centers
- Creative Health Services
- Art Fusion



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Creative
HEALTH SERVICES

Behavioral Healthcare Across the Lifespan

406 Staff Members.....
Serving 20 Locations

4,310
Active Clients:
2,870 Adults
1,440 Children



Most staff possess advanced degrees/training in treatment and support of persons with mental illness or addiction.



A "Key Partner" among the top 25 United Way funded agencies in the greater Philadelphia region

Long term structured residence programs providing 32 beds

Student Assistance Program offered in 12 locations for middle- and high-school-

The only community behavioral health center with a dedicated Police Liaison on staff

Multi-year federal grants: \$997,099.00 to further primary care integration for adults with serious mental illness well beyond the existing "in plan" service; \$524,670 to provide Medication Assisted Treatment and services in response to opiate crisis

A Trauma-Informed Community

Repeated exposure to one or more adverse experiences can negatively impact brain development, cognitive and neural function, and relationship formation. Trauma awareness is foundational to Creative Health, helping those suffering from depression, anxiety, Substance Use Disorders, Opioid Use Disorders, Co-Occurring Disorders, bi-polar disorder and schizophrenia, and any behavioral health issue in between.

Pottstown Trauma Informed Community Connection provides information and



education, and is made up of organizations committed to a culture of safety, understanding and responsiveness to Adverse Childhood Experiences (ACEs) for children, families, and our community. Read more at pottstownmatters.org.

Delivering Telehealth enables us to connect with those we serve, regardless of circumstances.

Increasing access, telehealth will ensure that individuals continue to receive the right care, at the right place, at the right time. *Moving forward, meeting people where they are.*



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TCHC'S GUIDING PRINCIPLES

- Support the individual partners' initiatives related to behavioral health and primary care integration
- Build effective working relationships among the partner organizations
- Improve communication among frontline staff
- Strengthen patient education
- Address social determinants of health
- Enable more effective community outreach and connections in the community
- Work collaboratively across partners to address community health outcomes

MISSION

TriCounty Health Council (TCHC) **improves the health and healthcare** of TriCounty Area residents through collaboration, enhanced provider communication, and innovative patient engagement.

VISION

The TriCounty Health Council (TCHC) is a proven healthcare leader for **innovative** and **integrated programs** to improve health outcomes.

